



U.S. MARINE CORPS FORCES EUROPE

**Assistant Chief of Staff
G-1**



MISSION STATEMENT

MISSION. COMMANDER, U.S. MARINE CORPS FORCES, EUROPE (COMMARFOREUR), AS THE U.S. MARINE CORPS COMPONENT COMMANDER FOR COMMANDER, UNITED STATES EUROPEAN COMMAND (CDR USEUCOM), COMMANDS ALL U. S. MARINE CORPS FORCES ASSIGNED TO CDR USEUCOM; ADVISES CDR USEUCOM ON THE PROPER EMPLOYMENT AND SUPPORT OF U. S. MARINE CORPS FORCES; CONDUCTS EMPLOYMENT/REDEPLOYMENT PLANNING AND EXECUTION OF ASSIGNED/ATTACHED FORCES AND ACCOMPLISHES ASSIGNED OPERATIONAL MISSIONS.

MISSION: COMMANDING GENERAL, FLEET MARINE FORCES EUROPE (CG FMFEUR) MISSION. CG FMFEUR, AS AN OPERATIONAL SUBORDINATE TO COMMANDER, U. S. NAVAL FORCES EUROPE (COMUSNAVEUR), ADVISES COMUSNAVEUR ON THE PROPER EMPLOYMENT AND SUPPORT OF U.S. MARINE CORPS FORCES, AND WHEN DIRECTED, EXERCISES OPERATIONAL CONTROL OF ATTACHED U. S. MARINE CORPS FORCES AND DIRECTS THE EMPLOYMENT AND REDEPLOYMENT OF ATTACHED FORCES.

CONCEPT OF EMPLOYMENT. HQ MARFOREUR SUPPORTS COMMARFOREUR AND CG FMFEUR BY MAINTAINING A

HEADQUARTERS IN BOEBLINGEN, GERMANY. HQ MARFOREUR EFFECTS STAFF ACTION REQUIRED TO ACCOMPLISH THE MISSIONS AND TASKS ABOVE. HQ MARFOREUR PROVIDES AUGMENTATION IN SUPPORT OF CDR USEUCOM JOINT OR COMBINED OPERATIONS. HQ MARFOREUR EXPANDS ITS CAPABILITIES, AS REQUIRED. HQ MARFOREUR DOES NOT DEPLOY. PERSONNEL PERFORM TEMPORARY DUTIES IN COORDINATION OF OPERATIONS, TRAINING, ADMINISTRATION AND LOGISTICS ISSUES, AS REQUIRED.

ADMINISTRATIVE CAPABILITIES. **CAPABLE OF SELF-ADMINISTRATION. EMBEDDED WITHIN THE HQ MARFOREUR STAFF IS THE EUROPEAN REGION PERSONNEL ADMINISTRATION CENTER AND THE UNITED STATES MARINE CORPS FORCES EUROPE-NETWORK OPERATIONS CENTER.**

09/01/16

Unclassified



EURO PAC ORGANIZATION

PERSO ADMIN CENTER EUR

PERSO	CW02	0170	R O A		1	A P
PERSONNEL CHIEF	GYSGT	0193	M E	1		P
UNIT DIARY CHIEF	SGT	0121	M E	1		M
UNIT DIARY CLERK	LCPL	0121	M E	1		M
UNIT DIARY CLERK	LCPL	0121	R E A		1	M
SRB CHIEF	SGT	0121	M E	1		M
SRB CLERK	LCPL	0121	M E	1		M
SRB CLERK	LCPL	0121	R E A		1	M
ORDERS CHIEF	SGT	0151	M E	1		M
ORDERS CLERK	SGT	0151	R E A		1	M
ORDERS CLERK	CPL	0121	M E	1		M
ORDERS CLERK	CPL	0121	M E	1		M
TRAVEL CLERK	SGT	3432	M E C		1	M
TRAVEL CLERK	LCPL	3432	M E C		1	M

SECTION TOTALS

MARINE	0 AC Off/8 AC Enl
RESERVES	1 IMA Off/3 IMA Enl/2 NC Enl
FULL COMPLEMENT	1 Off/13 Enl

09/01/16

Unclassified



European Regional Personnel Admin Center

- Conduct reporting unit admin support for 400+ Marines in 93 countries.
- Process 250+ travel claims per month to Camp Lejeune disbursing via onsite IATS by disbursing clerk.
- Conduct admin site visits each year to 8 countries (this covers about 300 Marines).
- Receive travel and pay related support through reachback, Camp Lejeune Disbursing.
- Utilizing/testing disbursing WinIATS software in settlement of travel claims.



European Regional Personnel Admin Center

- **MCAAT INSPECTION RESULTS MARCH 02:
98.52%**
- **IGMC INSPECTION RESULTS JUN 03: MISSION
CAPABLE W/NO FINDINGS**



QUOTE FROM COM USEUCOM/ SACEUR 17 NOV 2003

. . . pay and travel claim servicing being provided by MARFOREUR to Marines in this theater is NOT acceptable. And from Gen Jones,

"until it's fixed, we're NOT going to be friends".

(from e-mail to LtGen Berndt, COMMARFOREUR from MARFOREUR Chief of Sta



WHAT'S BROKEN?

- **NON-PERMISSIVE, ARMY CENTRIC INFRASTRUCTURE.**
- **TRAINING OF OUR PERSONNEL ADMINISTRATORS.**
- **SYSTEMS COMPATIBILITY.**
- **“MEGACENTER” LOSS OF FOCUS.**
 - **REACHBACK UNFAMILIARITY.**



CONTROL MEASURES APPLIED

- REALIGNMENT OF DUTIES FOR THE MANPOWER OFFICER TO INCLUDE ASSIGNMENT AS PERSO.
- REINFORCEMENT OF EURO PAC FROM OTHER SECTIONS W/IN G-1.
- AGGRESSIVE TRAINING REGIMEN.
- MORE OVERSIGHT BY G-1 ACTUAL, DEP G-1, AND G-1 CHIEF.
- RE-ENGAGED CAMLEJ DISB, JOINT EFFORT TO IMPROVE SERVICE.
- INSTALLATION OF "IATS".



INTEGRATED AUTOMATED TRAVEL SYSTEM (IATS)

Marine Forces Europe

09/01/16

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Claims Processed

6 Jan - 8 Jan

- **Number of Claims : 13 TAD.**
- **Amount Paid : \$20,464.65.**
- **Turnaround to date : 2 days
from input to payment.**

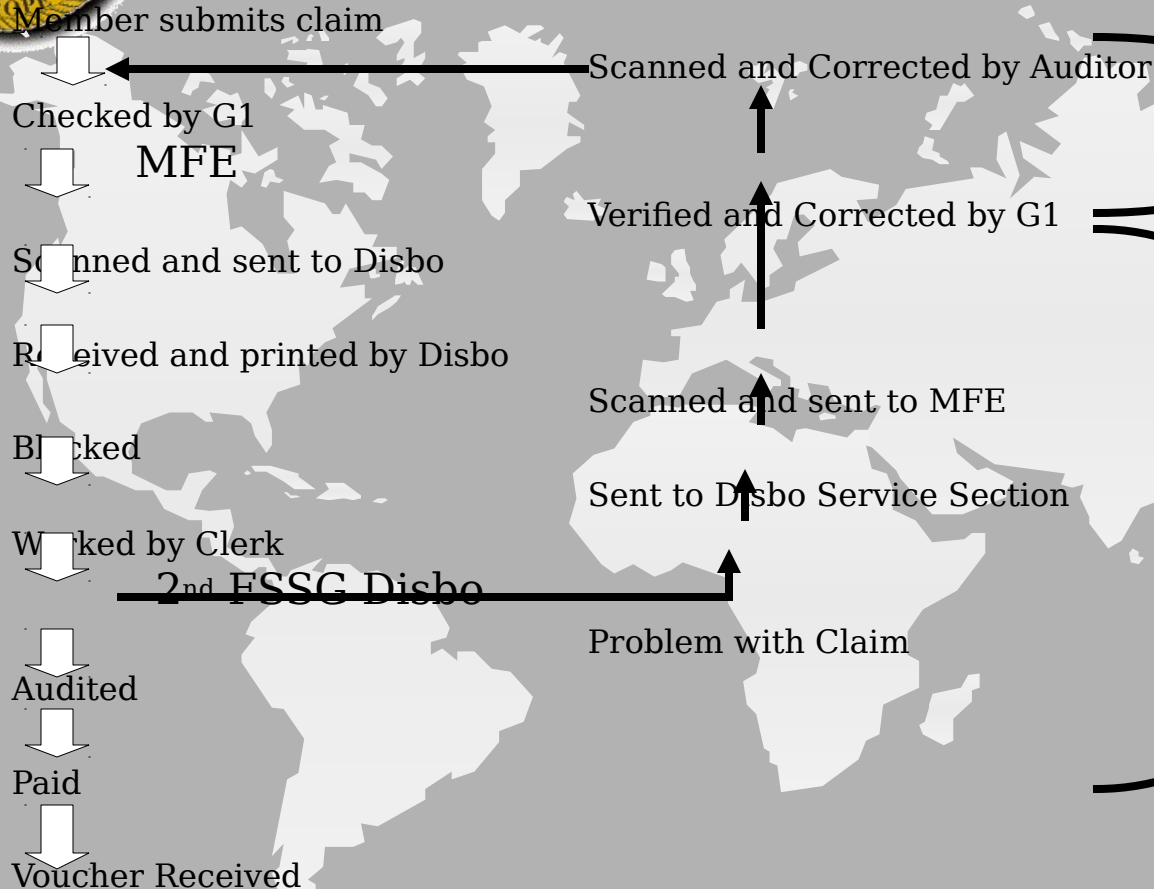


Benefits

- **Faster processing time from start to finish.**
- **It gets to Disbo at the Audit step instead of the Input step.**
- **MarForEur Disb Clerk has better situational awareness of the travel situations that are unique to the theater.**
 - **Less research required, more familiarity with intricacies of the Theater.**
- **More visibility on travel claim status.**

IATS System integration

Old System



Checked by G1

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IATS Implementation New System



Member submits claim

Checked by G1

**Submitted to Disburser
MarForEur**

Worked by Disburser

Scan block send to auditor

Audited

2nd FSSG Disbo

Paid

Voucher Received

Fixed by G1

Problem with claim

Email sent to Disburser

Problem with claim

Payment verified by G1



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Current Limitations / Problems

- IATS database access time is slow - about 4 times slower than the local system at Lejeune. Faster in the morning than in the afternoon. MarForEur Disbo Clerk cannot do the download. Has to send a list of SSN's to Lejeune before begins to process the claims.
- Unfamiliarity with WinIATS system by clerk. The new system is much different than the DOS based system there are small differences that are noticeable and can be worked through. MarForEur Disbo clerk has had good response from Disbo Lejeune on any system questions.



Potential Problems

- **Slow computer system response to inputs**
- **1 Disb clerk - no input during periods of sickness, leave, TAD**
- **No visibility on system problems, updates, down times**



Key Areas of Interest/Concern

- **Conducting personnel admin for 400+ Marines in 93 countries and 4 major commands**
- **Permanent personnel staffing (replacement of disburser).**
- **Expectations vs reality as reflected by performance.**